

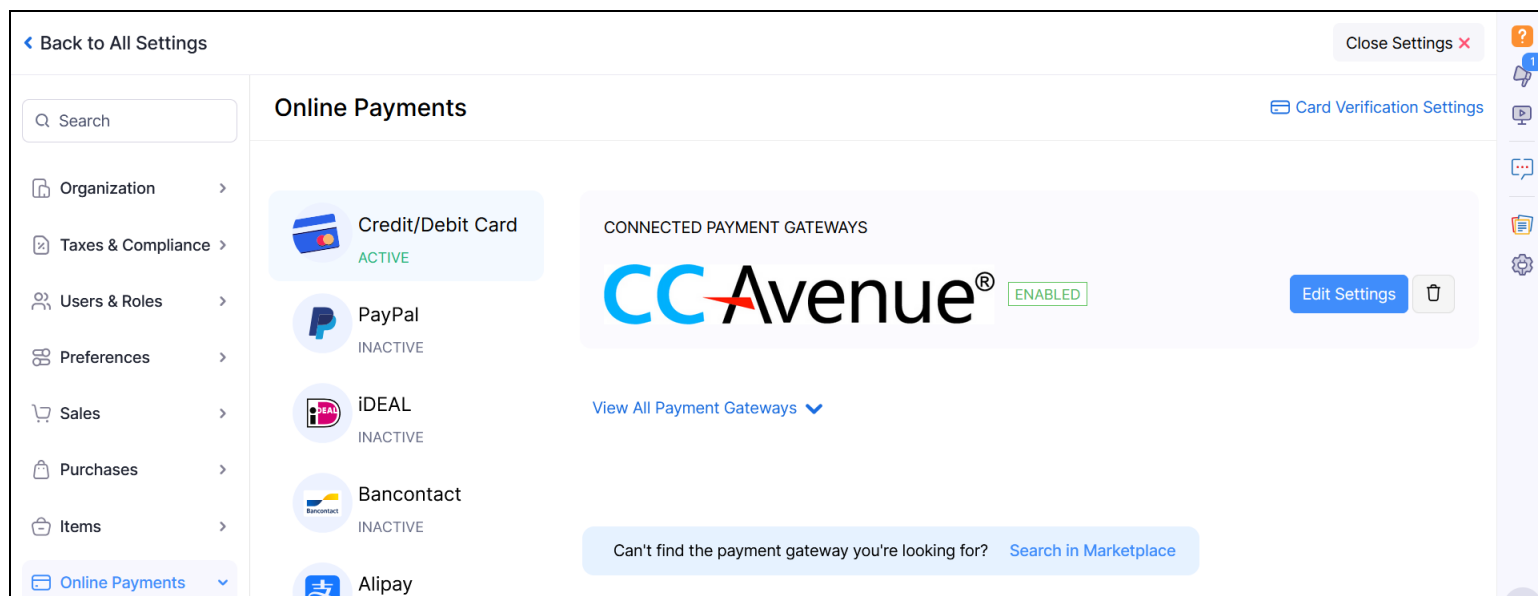
CCAvenue UAE
Zoho Books
Integration Document



CCAvenue UAE plugin for Zoho books can be used by merchants to connect the CCAvenue payment gateway connector to accept payments for their Zoho invoices and other services.

Step 1 : CCAvenue UAE plugin installation- You may install the CCAvenue payment gateway connector from Settings option in Zoho Books from under Online Payments section → Credit/Debit Card section.

Alternatively, you can also search for CCAvenue UAE plugin for Zoho Books in Zoho Marketplace






The screenshot displays the 'Online Payments' settings page in Zoho Books. On the left, a sidebar menu lists various settings categories, with 'Online Payments' currently selected. The main content area is titled 'Online Payments' and features a list of payment gateways on the left and a 'CONNECTED PAYMENT GATEWAYS' section on the right. The gateways listed include 'Credit/Debit Card' (ACTIVE), 'PayPal' (INACTIVE), 'iDEAL' (INACTIVE), 'Bancontact' (INACTIVE), and 'Alipay'. The 'CONNECTED PAYMENT GATEWAYS' section prominently displays the 'CCAvenue' logo with a green 'ENABLED' status tag, an 'Edit Settings' button, and a trash icon. Below this, there is a link to 'View All Payment Gateways'. At the bottom, a message states 'Can't find the payment gateway you're looking for?' with a link to 'Search in Marketplace'. The top right corner of the settings panel includes a 'Close Settings' button and a help icon.

Note: In case you don't have an active CCAvenue Account you may send an email request to contact@ccavenue.ae for account creation. You shall get the keys only after your CCAvenue account activation.

You can see CCAvenue as the connected payment gateway once successfully configured. The payment gateway connector shall support all payment options that are enabled for your CCAvenue account.

Step 3: Payment Invoices: You may now start sending payment invoices to your customers from Zoho dashboard, while creating the invoice you may select CCAVENUE UAE as the online payment option so as the customer can directly make payment using your invoice.

Delivery Challans
Invoices
Payments Received
Recurring Invoices
Credit Notes

Select an online payment option to get paid faster    Payment Gateway

☒ CCAVENUE UAE (Card)
☐ Allow customer to make partial payments for this invoice.
☐ I have received the payment

Customer can use the CCAvenue payment gateway for making the online payment for your invoice.

Step 4 : Payment Response – Once the customer completes the payment, the status is updated in your Zoho backend with the CCAvenue reference no which can also be mapped in your CCAvenue portal as well as your settlement reports.

	All Received Payments						
	<input type="checkbox"/>	DATE	PAYMENT #	REFERENCE NUMBER	CUSTOMER NAME	INVOICE#	
<input type="checkbox"/>		21 Jul 2025	91	114068170766	Infibeam Avenues	INV-000113	CCAVENUE UAE
<input type="checkbox"/>		16 Jul 2025	90	114068068344	Infibeam Avenues	INV-000111	CCAVENUE UAE
<input type="checkbox"/>		16 Jul 2025	89	114068068145	Infibeam Avenues	INV-000110	CCAVENUE UAE
<input type="checkbox"/>		16 Jul 2025	88	114068064009	Infibeam Avenues	INV-000106	CCAVENUE UAE
<input type="checkbox"/>		16 Jul 2025	87	114068063745	Infibeam Avenues	INV-000108	CCAVENUE UAE
<input type="checkbox"/>		16 Jul 2025	86	114068062628	Infibeam Avenues	INV-000107	CCAVENUE UAE