

**CCAvenue UAE-Payment Link API
Zoho CRM
Integration Document**

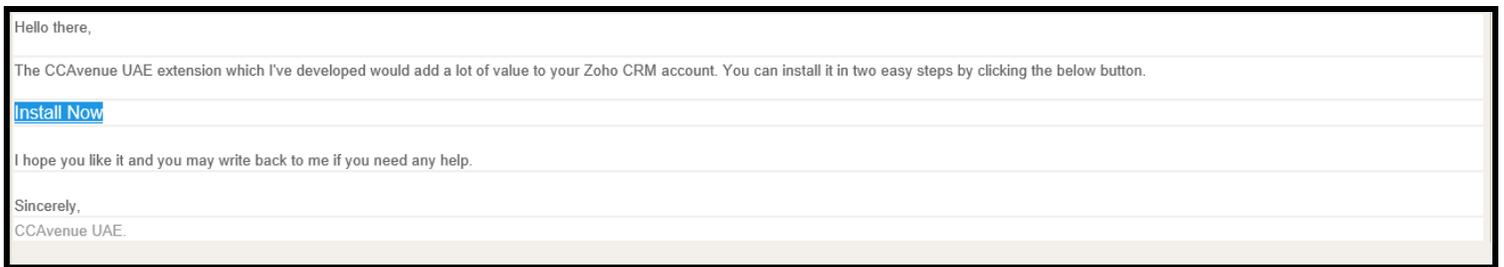


CCAvenue UAE plugin for Zoho CRM can be used by merchants to send the payment links to customer directly from Zoho CRM without logging into CCAvenue portal.

Step 1 : CCAvenue UAE plugin for Zoho CRM installation- You may find the CCAvenue UAE plugin for Zoho CRM on Zoho Marketplace, you can download the same from Zoho CRM and use the plugin to send payment links to customer directly from your Zoho CRM.

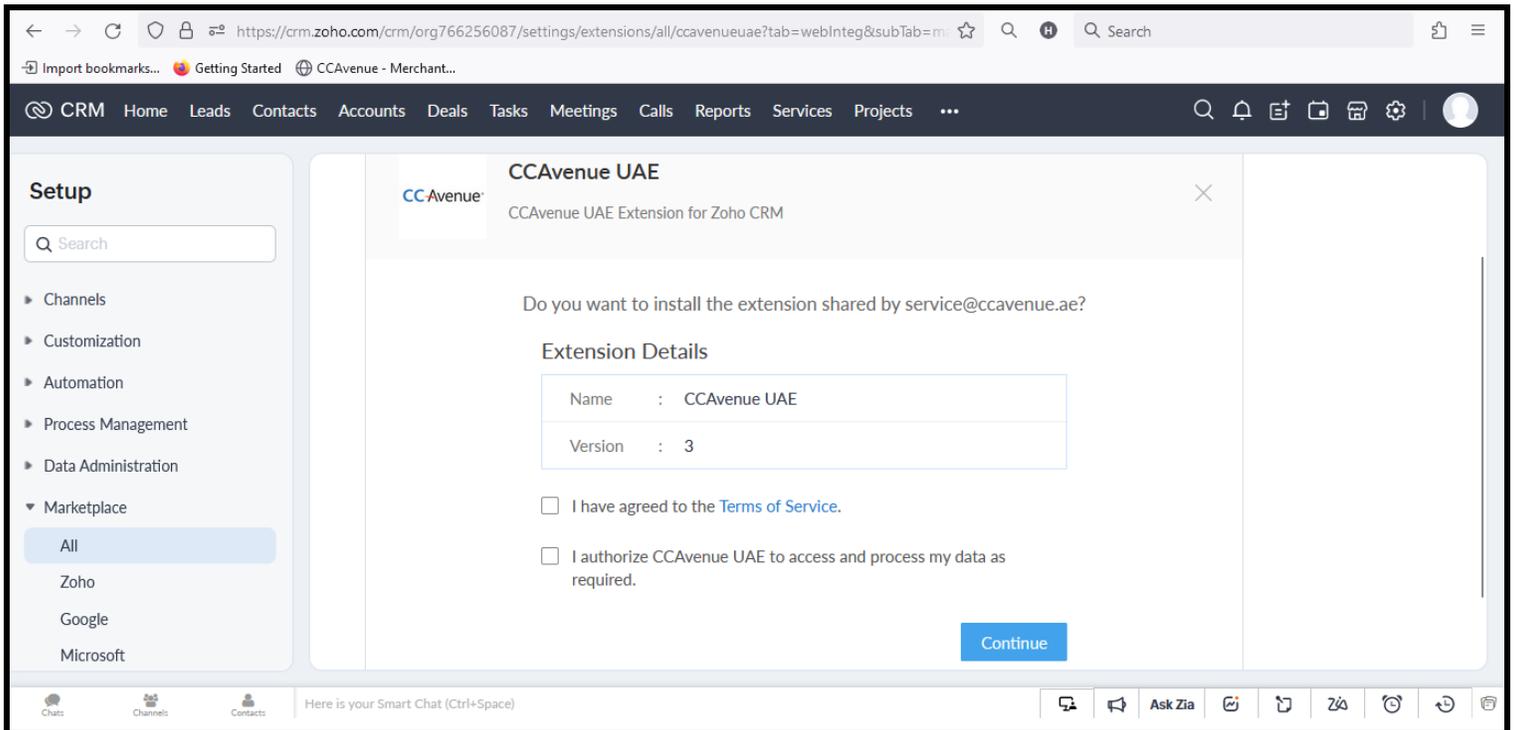
OR

Installation email to customer – Until the CCAvenue UAE app is submitted to Zoho Marketplace CCAvenue admin shall send the installation link to Zoho merchants. Please get in touch with service@ccavenue.ae in case you are unable to find the CCAvenue UAE plugin on Zoho Market place.



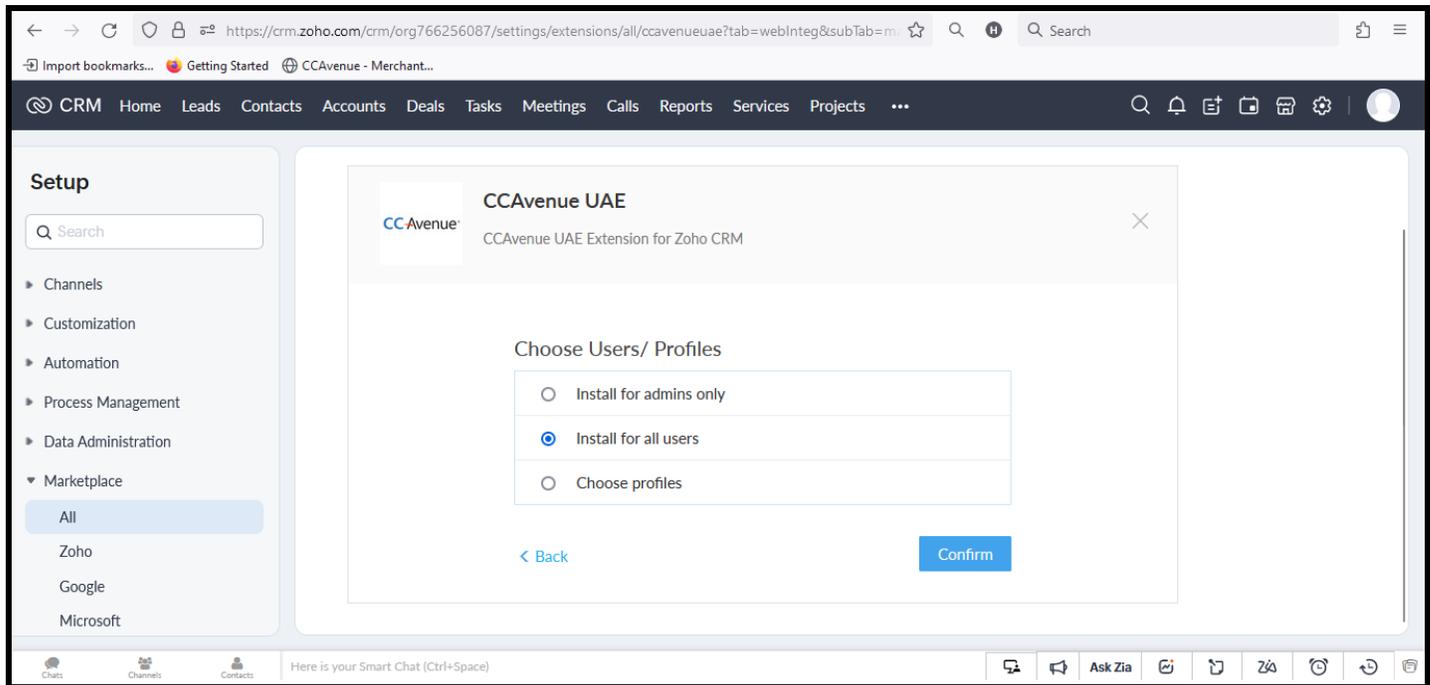
Step 2 : Ccavenue UAE plugin Installation

Upon clicking the Install Now button merchant is logged into the Zoho CRM where merchant has to tick the checkbox for terms and conditions and install the plugin.

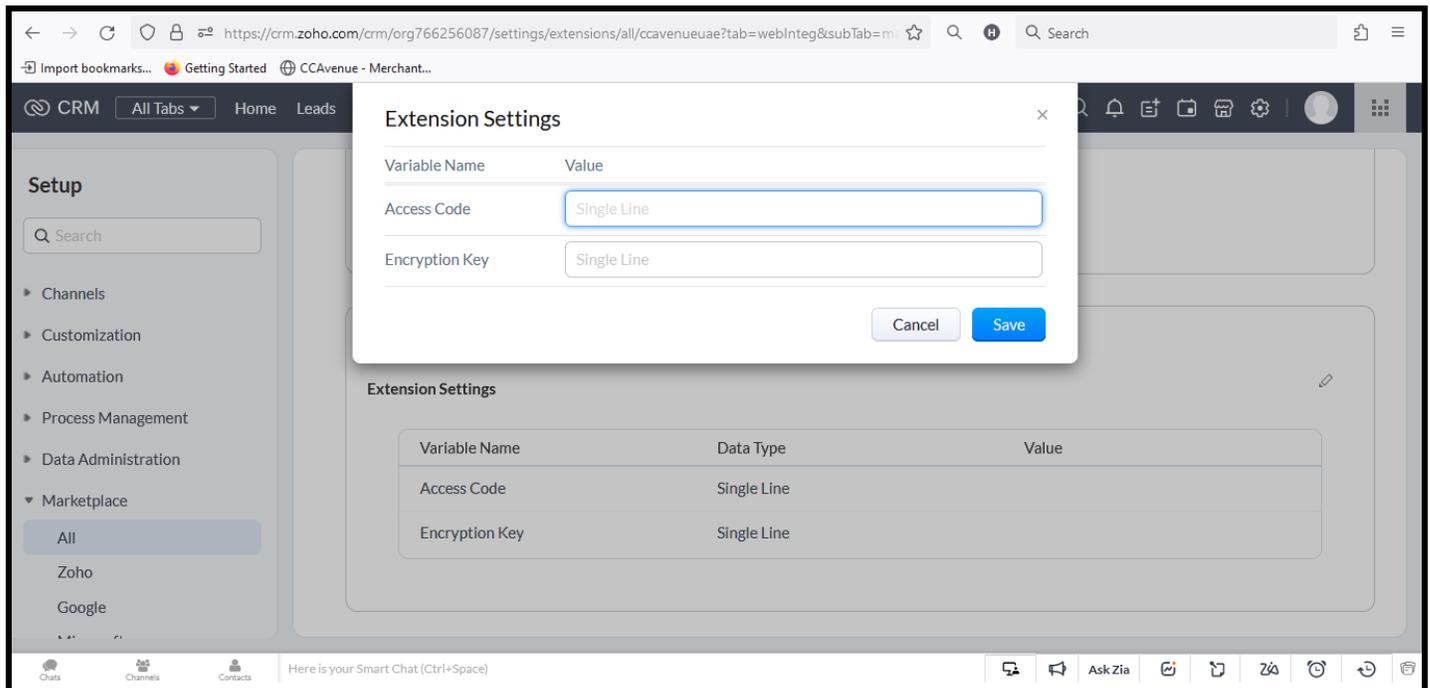


Step 3: Installation Process

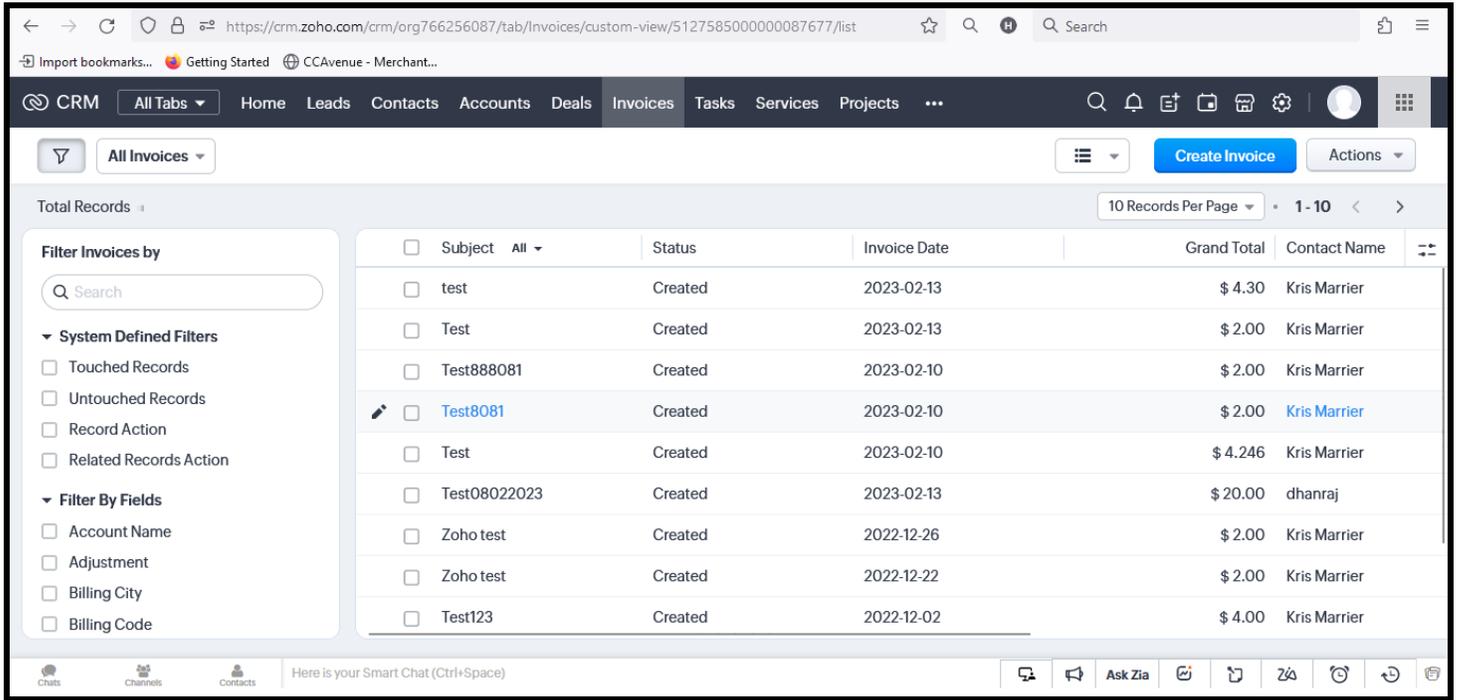
Merchant can decide to install the CCAvenue UAE plugin for specific set of users and click on confirm. The installation of the plugin may take few minutes and will also display the Status of installation.



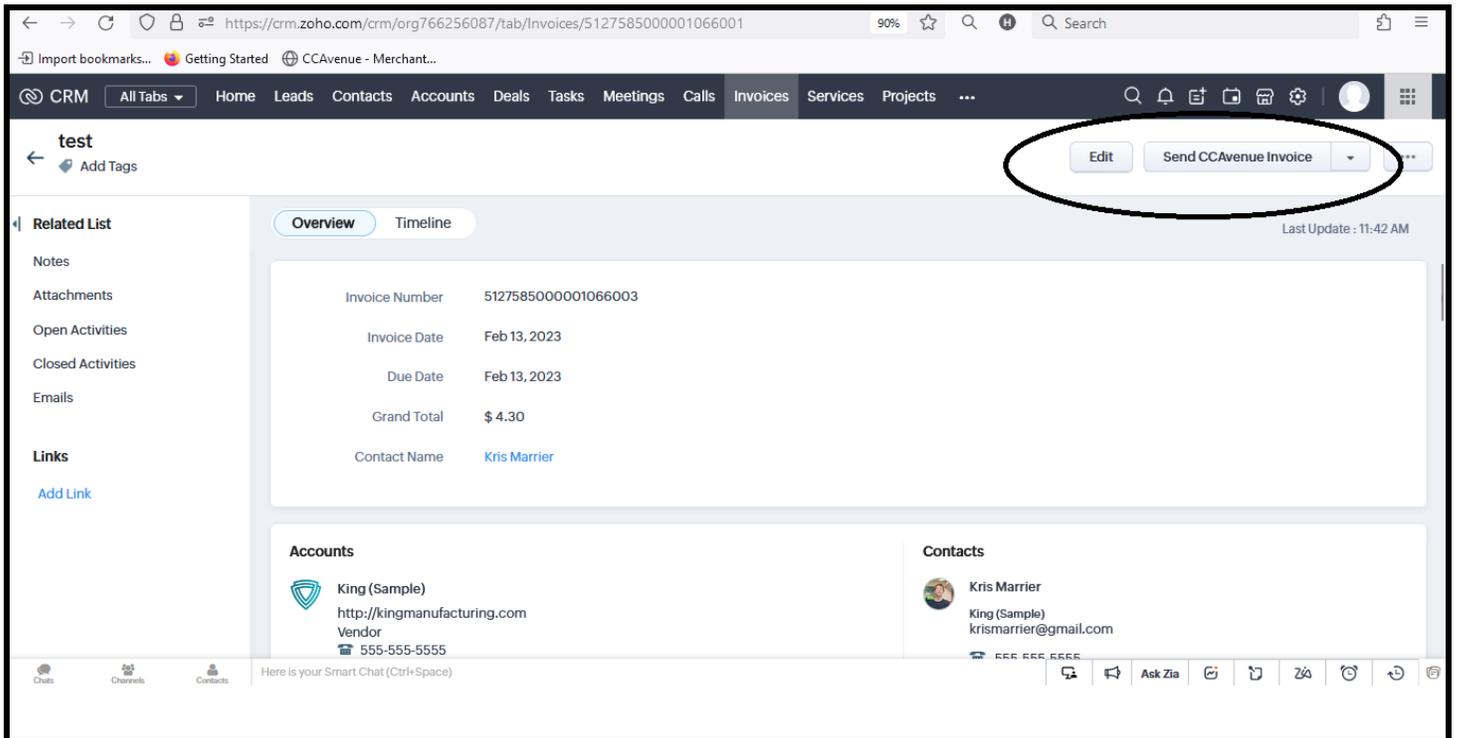
Step 4: Extension Settings – Merchant needs to input the Access Code and Encryption Key provided by CCAvenue which are specific to merchants CCAvenue Account. Both these values can be obtained by the merchant from CCAvenue dashboard.



Step 5 : Sending Payment links – Once the CCAvenue UAE app credentials are saved merchant can navigate to their Invoices section in Zoho to send the payment links via CCAvenue.



Merchant can see the 'Send CCAvenue Invoice' button and Edit button for the invoice. Edit button can be used by the merchant to select the currency for the payment link. The currencies in which the payment link can be sent to customer is as per the currencies enabled by CCAvenue.



Step 6: Allocating the Currency – In case the currency is not selected while creating the invoice, merchant can click on edit and set the same. Please make sure to use the currency as assigned for your CCAvenue account. The Due Date in Zoho is the validity of payment link sent to customer.

Edit Invoice [Edit Page Layout](#) Cancel Save and New Save

Invoice Owner: CCAvenue UAE | Sales Order:

Subject: test | Purchase Order:

Invoice Date: Feb 13, 2023 | Excise Duty: \$

Due Date: Feb 13, 2023 | Status: Created

Sales Commission: \$

Account Name: King (Sample) | CCAvenue Payment Link:

Contact Name: Kris Marrier

CCAvenue Invoice ID:

Invoice Currency: **AED**

Step 7: Sending the invoice – Merchant can click on ‘Send CCAvenue Invoice’ and can see the successful message once the payment link is sent to the end customer.

Message Content

Invoice sent Successfully! CCAvenue Invoice Id: 7342725

Test

Send CCAvenue Invoice

Overview | Timeline | Last Update : 06:34 AM

Invoice Number	512758500001062013
Invoice Date	Feb 13, 2023
Due Date	Feb 13, 2023
Grand Total	\$ 2.00
Contact Name	Kris Marrier

Accounts

King (Sample)
<http://kingmanufacturing.com>
 Vendor
 555-555-5555

Contacts

Kris Marrier
 King (Sample)
krismarrier@gmail.com

Step 8: Payment link data- The payment link sent to customer can also be viewed by merchant along with the CCAvenue Invoice ID which can be used for any communication with customer or to check in CCAvenue portal.

The screenshot shows the Zoho CRM interface for an invoice titled 'Test'. The 'Overview' tab is active, displaying the following information:

Invoice Information		Invoice Details	
Invoice Owner	CCAvenue UAE	Invoice Number	512758500001062013
Subject	Test	Sales Order	
Invoice Date	Feb 13, 2023	Purchase Order	-
Due Date	Feb 13, 2023	Excise Duty	-
Sales Commission		Status	Created
Account Name	King (Sample)	Created By	CCAvenue UAE Mon, 13 Feb 2023 10:39 AM
Contact Name	Kris Marrier	Modified By	CCAvenue UAE
CCAvenue Invoice ID	7342725	CCAvenue Payment Link	http://payae.cc/P976698B5DE5D07D04CB78B4B4DEADD97
Invoice Currency	AED		

Red circles in the original image highlight the 'CCAvenue Invoice ID' and the 'CCAvenue Payment Link'.

Step 9 : Payment by end customer – Customer gets the payment link on their email and once the payment link is clicked, customer is redirect to CCAvenue payment page for inputting the card details and completing the transaction.

The screenshot shows the CCAvenue payment page for 'Dubai stores'. The page is in English and contains the following sections:

- Billing Information:** Fields for name (xxxxxarrier), address, PO Box / Zip Code (optional), City, State (optional), Country (dropdown), and email (xxxxxxx@gmail.com).
- Payment Information:** Options for Credit Card, Debit Cards, and Net Banking. The Credit Card section shows fields for Card Number, Expiry Date (Month and Year), and CWV (576).
- INVOICE DETAILS:**

Invoice No. #:	7342725
Invoice Amount	2.00
Total Amount	AED 2.00